

Security & Privacy

All information relating to user's personal data is protected as confidential by the observance of the applicable laws on the protection of personal data. The security of the E-shop is achieved by the following procedures:

Customer Recognition:

The codes used to identify the user / client are two:

- A) the Username and
- B) The Secret Password,

Every time the user / customer registers them he / she gains full access to his / her personal information. It is given the ability to change the secret password as often as desired. The only person who has access to his / her data is himself through the above codes and is solely responsible for maintaining his / her secrecy by third parties. If it is lost or leaked, it should notify us otherwise, otherwise we are not responsible for the use of the password by an unauthorized person. Our online store does not in any way disclose or disclose personal information and user / customer information. Personal data is used solely for the proper execution of transactions.

Ensuring the Privacy of Your Personal Data Transmission:

To ensure the confidentiality of data transfer, the SSL-128bit encryption protocol is used.

Encryption:

From the start-up to the end-of-line session with the online store, all user-client information and personal data are encrypted using the 128-bit SSL encryption protocol. Encryption is essentially a way of encoding information until it reaches its recipient, which will be able to decode it using the appropriate key. Each time it connects to the online store, all communication between the user's computer and our website is encrypted using a 128-bit key.

Password:

In order to enter the online store, the user uses two passwords, the Username and the Security Password. The online store allows the user to change the secret password as often as he or she wants.

Privacy Policy:

User information (name, e-mail address, home address, landline, mobile phone, etc.) and transactions of users of the e-shop are treated as confidential. Users, when providing their data in their transactions, agree and accept the forthcoming processing of such personal data for the needs of the smooth and easy exchange between the parties, as well as the transmission of these data to recipients who will be specifically defined and are the employees of the company in the context of the execution of the contract. Ensures that only authorized employees have access to transaction information and only when necessary, e.g. to handle orders.

Our Company undertakes not to disclose the details of its customers and transactions unless it has a written authorization from them or it is imposed by a court decision or a decision of another public authority.

Cookies

We use cookies to make the best possible use of our site, to properly navigate the user, link and move to the pages, and to provide promotional content.

Cookies are also used to analyze how visitors use our site, how they are browsing or are experiencing a problem. All information collected by these cookies is anonymous and is used only to improve the structure and content of the site.

Cookies are stored on the user's computer and can be removed at any time. In each Browser or Settings or Privacy and Security you will find your navigation history and you can delete it if you wish. Cookies do not store email addresses or phone numbers.

The cookies we use are:

A) Absolutely Necessary Cookies

These cookies are necessary for the proper operation of our website and for the user to navigate and use its features such as access to secure areas of the site. Without these cookies, some of the site's services and features, such as a shopping cart or an electronic payment, can not be provided.

B) Performance Cookies

These cookies collect information about how visitors use the web page, for example which pages they visit more often, and whether they are receiving bugs from webpages.

These cookies do not collect information that identifies the visitor. All information collected by these cookies is aggregated and therefore anonymous. They are only used to improve the way the site works.

C) Function Cookies

These cookies allow the site to remember the choices made by the user and provide more personalized features. These cookies can also be used to remember changes the user has made to the site or to use them to provide services he has requested, such as chatting or using social media.

D) Targeting / advertising cookies

These cookies are used to provide ads (Google adwords, Facebook) more relevant to the user and his interests. They are also used to send targeted ads or bids to limit the number of the displayed ad, and to help measure the effectiveness of ad campaigns. They are usually placed to remember your visit to a website and share this information with other marketing channels.

By disabling cookies or by withdrawing your consent, web site features will not be available.

Delete personal information

Your personal information, at your request, is permanently deleted and is not shared with anyone